

## Mental Health Connection Technology Governance Sub-Committee

Tuesday, July 6, 2010, 12:00 pm

MHMR 4<sup>th</sup> floor board room

**Attendees:** Steve McLaurin, Charlotte McWilliams, Patricia McGrew, Dale Edmiaston, Sandy Parker, Stephanie Norton, Alison Giles, Kristy Hauffpauir, Michael Williams, Erin Kauffman, Patricia McGrew, Shelby Hopson, Cynthia Thompson, Edna Chism-Nichols, Kevin Faulkner, Lydia Garcia, Jennifer Johnson, Joseph Reeves.

Introductions were made. Last month's minutes read and accepted.

There were no additional updates on the federated demo as planned. MHMR and IIT are still working on the additional functions of allowing a test system from MHMR to access the federated data model.

DataLink Utilization reports were reviewed by Steve and discussed. It was noted that June was the highest use of DataLink since it went live, with 189 referrals - up from 170 in May. Total referrals for the report year (since October 2009) were 1,082. The Arlington Police Department started using DataLink with two referrals and The Art Station received 22 referrals in the first month of going live. The Fort Worth Police Department almost doubled the number of referrals sent through DataLink, moving from 32 in May up to 61 in June. We anticipate that referrals from FWISD will be lower in July and August due to the summer vacation.

Additional agencies: Tarrant County Juvenile Services is scheduled to come on board in the near future, and The Glick House officially expressed the intent to start using DataLink.

After agency consideration since the last meeting regarding the combination of the two separate authorization/releases forms into a single form, it was suggested that a combined form be presented at the next meeting for approval.

At the last meeting, there was a concern about how much information a DataLink user should be allowed to see in the client demographic. The last four numbers of a social security number should be all that is available to see. When a wrong PACE ID number was entered, information from another agency was displayed, including entire Social Security numbers. It was determined that only the last four digits of the Social Security number could be seen in all situations, never the entire Social Security number. As a result, this portion of the concern was resolved.

However, there is still some additional information that can be seen, and further consideration should be given to confirm how much is too much and when the information should be visible.

IIT has suggested the following as an option that can be considered to satisfy the agencies' concerns:

Remove Client Summary Profile & Search Results List (based on non-client agency doing the search). Client Summary Profile/Search Results list would show whether the client belongs to that agency.

- a. If an agency is entering the referral, it will match against the existing client database and pop-up match(es) based on the referral entry once saved. The user would make a judgment call on whether it is the same client. If the user chooses the existing client in DataLink, it would pre-populate the demographic information only (this already exists in DataLink presently). Client duplication will increase a bit base on this.

- b. Once the referral is created, that agency could request information from another agency if it exists with other agencies.
- c. If a user enters a PACEID and it does not belong to that agency, then a pop-up would appear “You do not have permissions to this PaceID”. If a user enters other field search data (i.e. name) that does not belong to that agency, there would be No Results in the list.

It would take some coding to implement this change and a great deal of testing, but it is do-able. If it goes beyond this restriction, it will require a lot of code change.

**Client Summary Profile (dummy data)**

<b>PaceID: 44</b>	<b>Sammy G. Davison</b>		
Address:	4685 Luther Lane Arlington, TX 76015	Date of Birth:	06/28/1998
Gender:	Male	Home Phone:	817-628-4777
Primary Language:	English	Work Phone:	817-808-3218
SSN:	5023	Cell Phone:	
Household Income:	1600	Household Size:	5
		Emergency Contact Name:	Crystal Davison-----aunt
		Emergency Contact Phone:	817-501-9685

**Search Results Grid**

Search Results								
	PACE ID	Last Name	First Name	MI	SSN	DOB	Consent	HH
Select	44	Davison	Sammy	G.	5023	06/28/1998		

Steve opened up the “Eyes and Ears” portion of the meeting.

The Arlington Police Department has recently completed more training and started making referrals.

The Parenting Center has had some staff transition and needs to do some internal training.

Hand in Hand continues use DataLink. Stephanie commented that, during a recent site review visit, SAMhSA was very impressed with the use and capabilities of DataLink. She also shared that Hand in Hand is about to use the quick query function to produce ad hoc reports that would ensure data integrity and that clients were not following through the cracks. Example: pull all clients with status equal to pending.

ACH’s transition to Joseph Reeves as the new DataLink contact is progressing, and he is now getting his arms around the system.

Santa Fe says referrals have been slower with school out.

The Fort Worth Police Department is continuing to push forward with increased usage and asked about the “history of status” feature. It is very helpful, but the users would like to see all the history if possible.

The Art Station is up and running on DataLink. It is still working through go live items but so far so good.

The next meeting will be Tuesday, August 3, 2010 12:00 pm, MHMR 4<sup>th</sup> floor board room